



# Strategic Business Plan 2018-19

**Vision:** Our safeguarding arrangements will effectively prevent and respond to adult abuse

## Prevention

### Aim:

**We will develop strategies that reduce the risk of abuse**

### Objectives:

1. Ensure more people access early help and preventative services
2. Reduce barriers to reporting all forms of abuse
3. Help develop stronger communities

## Protection

### Aim:

**We will work effectively together to ensure the protection of adults**

### Objectives:

1. Provide effective and consistent responses to reported abuse
2. Reduce repeat occurrences of reported abuse
3. Develop strategies and guidance for dealing with all forms of abuse

## Partnership

### Aim:

**We will develop a whole community approach to the prevention of abuse**

### Objectives:

1. Ensure statutory agencies work together in an effective manner
2. Work more closely with partners in children's focussed and community safety services
3. Develop relevant partnerships around priority issues

## Professional Accountability

### Aim:

**We will work to ensure the accountability of all partners in protecting adults at risk of abuse**

### Objectives:

1. Gain assurance about the effective delivery of services
2. Ensure the voice of the service user helps to shape professional practice
3. Deliver and achieve the Board's performance benchmarks

## What we will do

## Engagement

### Actions:

1. Improve understanding and engagement with the diverse range of communities and individuals across Tees
2. Work closely with, and utilise existing community based resources to best effect
3. Help to reduce social isolation
4. Focus on less developed areas of work, including: domestic abuse, modern slavery and sexual exploitation

## Person Centred

### Actions:

1. Reinforce the need for the views, wishes and best interests of the adult to always be the primary focus of professional practice
2. Provide effective and appropriate feedback to adults and their advocates, as well as professionals involved in safeguarding services

## Good Practice

### Actions:

1. Consider and seek to improve the appropriate sharing of information in every aspect of the work of the Board and partner agencies
2. Highlight, develop and use good practice from any and all relevant sources
3. Make best use of available technology
4. Be ambitious

## Measure Impact

### Actions:

1. Measure the overall impact of the work delivered by the Board
2. Effectively deliver the Quality Assurance Framework
3. Deliver a multi-agency audit programme
4. Develop good practice by seeking and using appropriate peer review opportunities